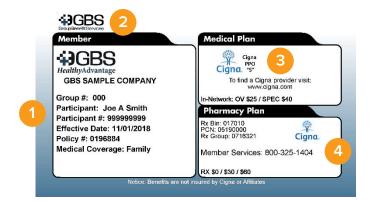


AT A GLANCE - MEMBER ID CARD GUIDE





- Your unique Participant # is required to identify you in the GBS enrollment/claim system as well as the Cigna Pharmacy system.
- The GBS logo indicates your plan is administered by Group Benefit Services (GBS). We are responsible for all eligibility, claim and customer service inquiries. GBS' phone numbers are (410) 832-1333 or toll-free (800) 337-4973 which is located on the back of the ID card. Please do not call Cigna for these types of questions as they will not be able to respond to them.
- The Cigna PPO logo indicates your plan contracts with Cigna to provide their national network of hospitals, physicians to provide quality and cost effective medical treatment. All medical providers (hospitals, physicians, outpatient centers) should call GBS to verify your enrollment and plan benefits or if a service requires pre-certification.
- Occasionally, a Pharmacy may need to contact Cigna Pharmacy at (800) 325-1404 which is located on your ID card. It is important that they refer to RxPCN: 05190000.
- To search for a provider in the Cigna PPO network, click on www.cigna.com. Once on the website, select: PPO, Choice Fund PPO to begin your search.

IMPORTANT: If the Pharmacy calls Cigna and is told you are not in the Cigna Pharmacy system, chances are they are looking in the wrong Cigna system. Please ask them to refer to the Cigna RxPCN 05190000 system.

SUMMARY OF IMPORTANT CONTACT INFORMATION:	
Group Benefit Services (GBS) Member Services:	Phone: (410) 832-1333
Eligibility/Enrollment Verification	or
Benefit/Claim Inquiries	Phone: (800) 337-4973
Medical Services that require Pre-Certification	Fax: (410) 321-8053
Cigna Pharmacy Helpline	
• RxBin: 017010	Db (000) 225 4404
• RxPCN: 05190000	Phone: (800) 325-1404
• RxGRP: 0716321	
Cigna PPO Provider Directory	
• Search for hospitals, physicians, labs	Website: www.cigna.com
Select PPO, then select Choice Fund PPO	



