

Cigna PPO NETWORK



Significant cost savings and broad, national access

The Cigna PPO is a national network of over 840,000 health care professionals and 6,000 hospitals.

The Cigna Advantage:

A national network solution. A single network for your employer clients and customers. The Cigna PPO network is a comprehensive multidisciplinary network which allows you to contract with a single network, eliminating administrative burdens and customer confusion.

Broad access. With nearly one million health care professionals (HCPs) in our PPO network, your customers should be able to find in-network care near where they live or work. They can also rest assured that when they travel, they will continue to receive access to in-network benefits via a national seamless network.

Service. A dedicated team with skilled account managers and specialized service representatives focused on supporting you, your clients and their employees and dependents.

Competitive discounts. Cigna's local contracting offices understand the competitive dynamics and intricacies of the local market and are dedicated to ensuring Cigna customers receive competitive discounts. We focus on negotiating fixed fees for in-network claims (Fee Schedules, Case Rates, Per Diem

Rates, etc.), instead of a percentage of billed charges, helping to control costs. Additionally, we leverage the strength of our more than 12.5 million customers to negotiate competitive national contracts for lab, radiology and dialysis services.

Dedication to the Health Care Professional Experience. Cigna values our strong relationships with our Health Care Professional community. Cigna offers a combination of online self service support for our HCPs, combined with local provider service representatives and contract managers across the country.

Flexibility. Choice. Cigna's PPO allows you the greatest flexibility in designing a benefit plan to meet the unique needs of each employer, while also providing your customers with the greatest choice in using in- and out-of-network providers. Please refer to the PPO At A Glance document for availability of plan designs.

The Power of the Brand. The nationally known, highly regarded Cigna brand will be recognized and valued by your clients and their individual customers.



Frequently Asked Questions:

Why is this network called the “Cigna PPO for Shared Administration”?

“Shared Administration” refers to business that is not fully administered by Cigna. In the Cigna Payer Solutions model, Cigna does not process the claims. This is handled by a third party administrator or other payer entity. We will use this branding for our network to ensure our health care professionals understand that, within this network, Cigna will not be adjudicating the claims.

Is your PPO network growing?

Our network is continuously assessed to ensure we offer the broadest access at the most competitive discounts. You will benefit from the results of ongoing HCP recruitment efforts and network enhancements throughout your relationship with Cigna.

How do I recruit a Health Care Professional?

If you or one of your customers should identify an HCP who is not contracted with Cigna that you would like to be considered, the HCP simply contacts Cigna, either online or via a dedicated toll-free number, to initiate the contracting and credentialing process.

Does Cigna use vendors in its PPO network?

Cigna contracts with certain specialty vendors in some geographic markets to ensure we are offering the best discounts possible. Interactions with most of these vendors will be seamless and will look and feel like any other Cigna directly contracted provider.

In a small number of markets, Cigna has chosen to use a third-party vendor network or alliance partner network. In these networks, vendor logos may be required on ID cards.



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